LearningPlanet

Engagement Guide

LearningPlanet makes it easy for teams to access high-quality, bite-sized soft skills learning anytime, anywhere. Engagement increases significantly when learning is made visible, accessible, and integrated into daily routines.

learningplanet.tv

This guide includes proven ways to help your teams get the most from LearningPlanet, plus an update on a recent feature that's already improving learner participation.

New Feature: Personalised User Dashboard

Learners now see their active or assigned learning pathways as soon as they log in. This means they can instantly continue their progress — no searching required.

This change has already shown a marked improvement in engagement, with more learners returning to complete courses and pathways faster than before.

Encourage your team to: Check their dashboard regularly to pick up where they left off.

12 Practical Engagement Tips

Start with Daily Huddles:

Play a 1-minute video at the start of the day or shift. Discuss the reflective questions at the end and how the team can apply the concept immediately.

Use Pathways for Development Plans:

Assign relevant Learning Pathways (e.g., Customer Service Skills, Leadership Essentials, Time Management) as part of individual or team development goals.

Make Learning Visible:

Create a “Learning Wall” or digital leaderboard to track progress and celebrate completions.

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Run Mini Training in Team Meetings:

Dedicate 10 minutes to playing a video and completing a workbook together. Teams can share insights and action plans right away.

Option: Assign a team member to research a topic and choose a video.

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Encourage Self-Selection:

Let team members choose one area to develop from the LearningPlanet categories, such as Communication, Sales, or Resilience. Ownership builds motivation.

Option: Encourage them to use the AI Assistant to help them create a personal development plan

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Integrate Learning into Coaching Sessions:

Managers can use short videos to demonstrate specific techniques during 1:1 coaching or performance catchups.

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Promote Friendly Competition:

Run monthly challenges such as “Fastest Pathway Finisher” or “Most Videos Completed.”

Option: Create a competition where everyone can win, such as a chocolate bar for all completing an assigned pathway within a set timeframe.

Leverage New Starters:

Assign pre-induction or onboarding videos (e.g., “Customer Service Excellence” or “Positive First Impressions”) before or on Day 1.

Share Success Stories:

Ask learners to share how a technique or video helped them in a real-life situation. This reinforces value across the team.

Option: Use the 1-minute action sheet and gather information on the impact that applying the video technique has had.

Use LearningPlanet for Wellbeing Breaks:

Encourage staff to watch a 1-minute “Health & Wellness” or “Stress and Resilience” video during downtime.

Appoint a Learning Champion:

Nominate someone in the team to be the LearningPlanet Champion, a person who keeps learning front of their mind.

This doesn't need to be a manager; anyone passionate about personal growth can take on the role. Their job is to share reminders, suggest new videos or pathways, highlight success stories, and encourage others to stay involved. Having a dedicated champion helps keep learning active, consistent, and fun.

Manager Engagement Dashboard:

Encourage managers to review completion data and progress in their admin dashboards. You can view and download the entire progress of individuals' learning progress. Recognition and feedback from leaders remain the strongest motivators for learner engagement.

<u>Bonus Suggestion</u>

Reinforce Learning Through Repetition:

Encourage teams to revisit key videos or topics regularly — for example, replaying a 1-minute technique in weekly huddles or reviewing a pathway module every 6 or 12 months. Repetition helps strengthen memory and builds long-term behavioural change. Short, regular refreshers are far more effective than a "once and done" approach.